



Villa Il Crocicchio

Dear Guest,

The owners and staff of **Villa Il Crocicchio** welcome you and wish you a pleasant stay.

Parking: limited parking is available and is free.

Stopping on the street that leads to the entrance must be limited to the time necessary for unloading luggage.

Restaurant hours

Breakfast: from 8.00 to 10.00

Dinner: begins: from 20.00 to 20.45 for clients who are on half-board.

From 20.00 to 21.15 for all other guests and for external clients.

Part of the fruit, vegetables and meats that are served in the restaurant are our own produce.

Telephone

Dial 0 for the external line, then the number you wish to call, with necessary prefixes.

For international calls, dial 0, then the prefix of two zeros for international calls, but without the 0 for the local prefix.

Dial 9 for reception.

For internal calls, dial directly the internal number you wish to call (for example 201 for Apartment number 201).

Safe

Each apartment or room is equipped with a safe. If you wish to use it, please ask for the key at reception.

A deposit of € 15,00 will be requested, which will be returned when the key is returned.

Bar fridge (In the rooms)

Includes only drinks from agritourism.

We ask clients to check the card daily and to sign the card before returning it to reception.

Swimming pool

The pool is open from 7.00 am until 10.30 pm.

We ask parents to ensure that their children do not disturb the peace of others.

Garden

We ask guests not to play football in the garden. The surrounding green areas can be used for this.

Bikes

Ask at reception about the hiring of mountain bikes which must be used outside the garden (small children excluded).

Credit card

We accept Visa, Euro Card, Master Card and American Express.

Counter hours

Guests are asked to request the bill with at least one hour's notice, within the following hours: from 8.00 am to 1.00 pm and from 3.00 pm to 9.00 pm.

In the event of departing before 8.30 am, the bill must be requested the previous evening.

Hotel Service

The day price of the apartments and the rooms **include** a daily cleaning service; such a service is **not included** in weekly prices of the apartments and can be requested at the cost of € 30,00 per day. **The final clean of the apartment is included for both types of stay.**

Change of towels

For stays of one week, we provide, following your request, a change of towels and bed lines on Wednesday between 8.00 and 12.00.

Half Board

Per person, for a minimum of 2 days, service, taxes and VAT included € 32,00 per day. This includes breakfast and dinner, which is made up of three courses: starter - first course - main course with side dish and 1 dessert per person. Drinks are not included.

Snack Service

Sandwiches, salad, various cold dishes: from 12.00 to 14.00

Children

Children younger than 3 years old pay 50% of the rent and the cost of half board. Discounts of 25% on half board for children from 3 to 6 years.

Animals

to accommodate them we charge € 7,00 per night.

Baby Sitter

Please advise if this will be required when you book

Breakfast served in your room

€ 12,00 (extra € 3,00 on the standard price of breakfast which is € 9,00)

Ping pong – Volleyball

Please ask at reception for rackets and balls. **Return after use.**

Laundry

Laundry Service

Washing machine € 4,00 Full service € 8,00

Tumble Dryer € 4,00

We recall that it is strictly forbidden to draw clothes out of the rooms and in public areas.

Reception staff are available for further information (train times, museum bookings, fax service, email, use of the washing machine, local shops, booking horse rides, information on tennis courts, golf etc).

Clients are asked to vacate their rooms before 10.00 on the day of their departure.